Aaron Balchunas
CCNP, MCSE

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www.routeralley.com
New Hudson, MI

Executive Summary

Skilled IT Architect and Manager with 15 years of experience in Networking and Information Security.
- Thrives in challenging environments, while retaining a sense of humor.
- Regarded as a data-driven thought leader and highly effective communicator.
- Experienced leader in large IT departments, with a focus on building strong, well-functioning teams.
- Enthusiastic mentor with an extensive teaching background.

Professional Experience

Credit Acceptance Corporation

Manager of Information Security and Networking   November 2012 - Present

Promoted in November 2012 to oversee both Information Security and Network teams. Managed comprehensive program that included access-control, auditing, threat prevention, and incident management. Supported controls for ISO, SOX, and GLBA compliance.

Accomplishments:
- Executed ISO 27002 audit with independent security partner. Achieved highest ISO score in company history.
- Initiated a technical health review of all tools in the security framework. Sponsored projects that improved the effectiveness of each security layer.

Senior Network Architect / Network Supervisor   January 2011 – November 2012
Senior Network Administrator (Contract via Simpli-Tech)   May 2010 – December 2010

Served as Senior Network Architect for Credit Acceptance, an industry-leading financial institution. Supported a datacenter containing over 800 servers in a VMware environment, built on the Cisco UCS platform. Promoted in March 2011 to oversee Network team.

Accomplishments:
- Provided architect-level guidance on multiple projects to rebuild core business applications.
- Developed and executed roadmap to remove single points of failure in the datacenter, including implementing redundancy for Nexus switches using Cisco vPC.
- Took a leading role in a comprehensive Disaster Recovery project. Completed successful yearly tests at an offsite SunGard DR facility.
- Architected WAN environment to securely integrate the SunGard DR facility into the corporate MPLS network, supporting the replication of EMC Data Domains for offsite backup purposes.
- Led project to build a DR datacenter for telephony and contact center systems.
- Built virtualized interconnect environment to support Oracle RAC on VMware.
- Managed project to refresh all firewalls, while negotiating $35K in annual maintenance savings.
- Developed a capacity-planning process for network-related services.
- Served as leader of enterprise change control process.

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Professional Experience (continued)

Simpli-Tech, Inc.
<u>**Senior Network Engineer & Co-Owner**</u>   2006 - Present

Formed corporation with business partner to manage the network and security needs of businesses throughout Metro Detroit.

Accomplishments:
- Consulted for a UAW-GM project, integrating the firewall, VPN, and data center systems of the newly-formed VEBA organization into the GM network.
- Participated in the migration of datacenter and network systems for a large pharmaceutical corporation.
- Developed and executed server migration for a large library system.

Smooth Change Inc.
<u>**Senior Network Consultant**</u>   2004 - 2006

Accomplishments:
- Managed network, server, and security systems for businesses throughout Metro Detroit.
- Designed and implemented Cisco VPN/firewall infrastructure for digital theater chain, connecting all cinema branches and remote vendors.
- Implemented Cisco VPN infrastructure for local township and fire departments.

Baker College
<u>**Adjunct Faculty - Networking**</u>   2002 - 2010

Accomplishments:
- Developed Cisco CCNA/CCNP curriculum for Baker College system.
- Instructed evening networking courses, helping students achieve their career and certification goals.
- Participated in the development of a Network and Security Bachelor program for Baker College.

Grosse Pointe Public Library
<u>**Computer Network Specialist**</u>   1999 – 2004

Accomplishments:
- Developed and supervised successful network redesign, on schedule and under budget.
- Implemented new server systems, switched core, and Novell Netware 6 directory tree.
- Upgraded email, printing, web, and firewall systems.

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Technical Expertise

Networking	- Routing - Cisco 3800, 7200, ASR series - IOS, IOS-XE - OSPF, EIGRP, BGP, Multicast - Switching - Catalyst 3700, 4500, 6500 series - Nexus 7000 and 1000v - vPC, VSS, VDC, STP - IOS, NX-OS, CAT-OS - F5 Load Balancers - WAN Technologies - MPLS - T1/T3/OC3 - Cisco WAAS - Wireless - Cisco Aironet APs - Cisco Wireless LAN Controllers - QoS
Information Security	- ISO 27002 standard - SOX, GLBA, CFPB compliance - Firewalls - Cisco PIX, ASA, FWSM - Checkpoint R65, R70, R71, R75 - IPSec and SSL VPNs - RSA SecureID - Radius/TACACS (Cisco ACS) - Cisco Clean Access - Symantec Endpoint Protection - Sourcefire IDS/IPS - Websense/Bluecoat Proxying
Datacenter	- Cisco UCS - Dell PowerEdge - HP Proliant - APC/Liebert UPS's - EMC Data Domain - Tape Backup/Libraries (HP, Dell)
Server Software	- Windows NT, 2000, 2003, 2008 - Linux (Suse, Redhat) - VMware ESX 3.x, 4.x - Novell Netware 4.x, 5.x, 6.x, OES - Active Directory, NDS, eDirectory - Exchange 5.5, 2000, 2003, 2010 - GroupWise 5.x, 6.x, 7.x - Web Servers (IIS, Apache) - Disaster Recovery (BackupExec, Brightstor, CommVault)

Education

Baker College

- **Bachelor of Open Systems, June 2004** (*Summa Cum Laude*)
- **Associate of Science, Computer Network Engineering, June 2001** (*Summa Cum Laude*)